

## **Sample Cultural Competence Wording For a Request for Proposal or Contract**

“Cultural competence for culturally and linguistically diverse groups shall be incorporated:

- Written materials shall be developed for consumers/ families shall be easily understood and written at a reading level comparable to the sixth grade or less in English or other language.
- Oral or written language assistance services shall be offered and provided for consumers/families who have limited English proficiency or communication disabilities.
- Services shall honor and respect the beliefs, language, and interpersonal styles of CYSHCN and their families.”